Online login to Smarthub

Go to our website, https://getlightcurve.com/

Then go over to My Account. Click on it and on the drop down and select "Login to Account/ Pay Bill"
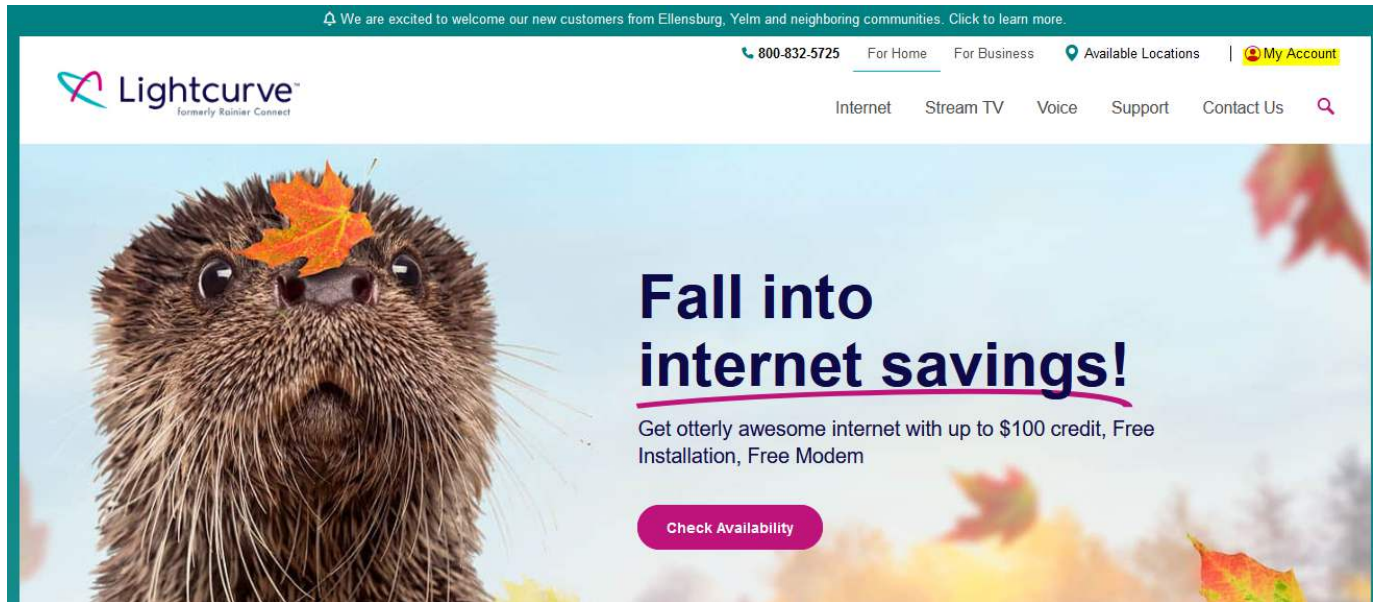
This screen will come up. If you are a new User, then click on "New User" Sign up to access our Self Service site.

Once this screen comes up, put in your account number (you will find this on your statement or notification email), Your Last name that is on the account or Business name and email address that you would like to set up for being able to log into your account. Click Submit

New User Registration

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Submit Cancel

Choose all security and hint questions.   Make sure to check the box "I'm not a robot" and Submit

Please answer the following about the account that you are trying to register in order to protect you against identity theft.

Security Question 1   Answer
Mailing ZIP Code

Security Question 2   Answer
WHERE WERE YOU BORN?

Please choose from the Secret Hint Questions below to answer. We may ask you to answer these if you forget your login credentials.

Security Question 1   Answer
YOUR HIGH SCHOOL MASCOT?

Security Question 2   Answer
YOUR MOTHER'S MAIDEN NAME?

✓ I'm not a robot
reCAPTCHA
Privacy - Terms

Submit Cancel

If everything matches, then you will see this:

Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.
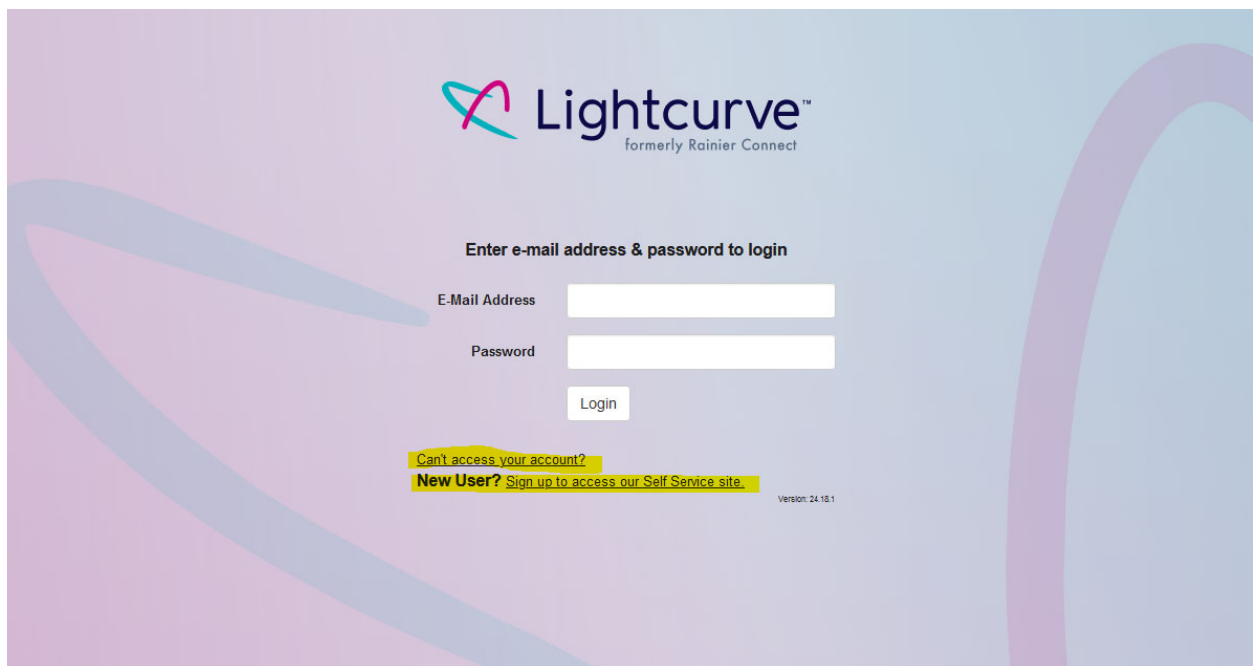
Login

Look for temporary password in your email:

You have successfully registered with the SmartHub web portal for Lightcurve.

Please use this temporary password upon your first login: Your temp password is: xxxx

Login »

Then you can click on the Login and it will take you back to the Log in Screen. Enter in the email you registered with and the temporary password. If you already have a login and have forgotten your password, click on Can't access your account and you will get an email to reset your password.

Enter e-mail address & password to login

E-Mail Address

Password

Login

Can't access your account?

New User? Sign up to access our Self Service site.

Version: 24.18.1

You will be required to enter in a new password before proceeding.

When you first log in, it will ask you if you want a paper bill or Emailed statements

This brings you to the Account Overview. You can click on "View Bill" under the Due date to view your statements. If you want to make a 1x payment, then click on Make Payment. This is only for 1x payments and it does not set you up for autopay
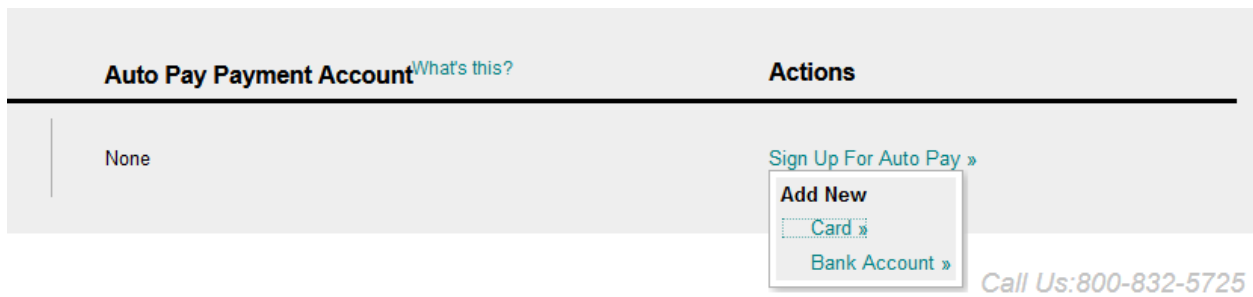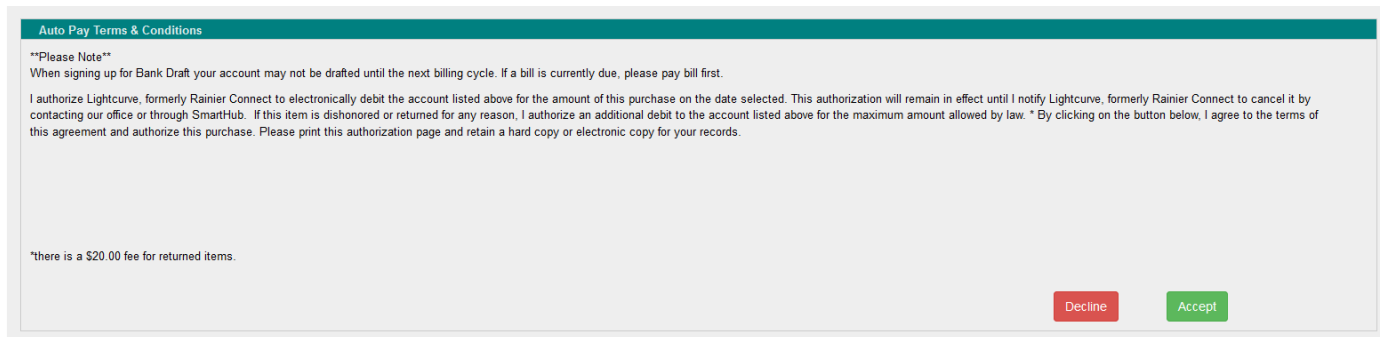
SETTING UP AUTOPAY

Go up to Billing & Payments and drop down to Auto Pay program. If you select Autopay with a Credit Card, it will either pull on the 5th or the 19th of each month depending on what billing cycle you are on*(see below).
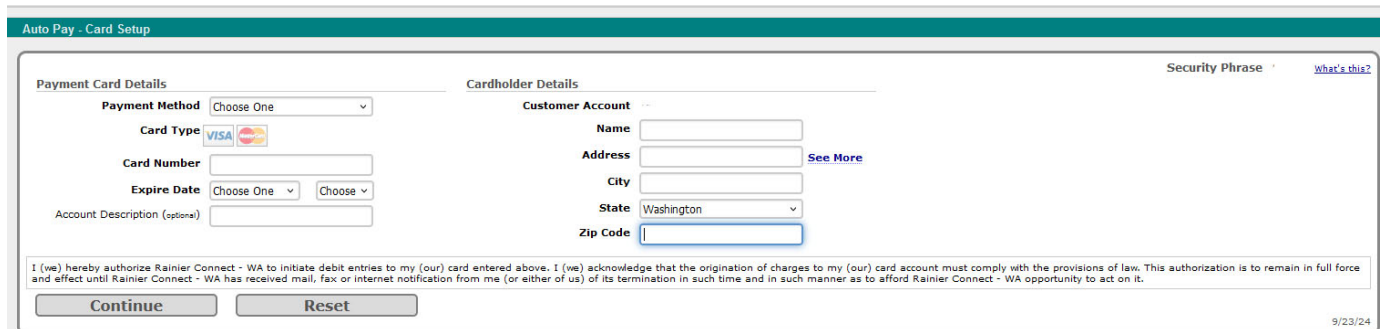

Click on Sign up for Auto Pay. Choose Card or Bank Account.

Read auto pay terms and conditions and hit Accept.

Complete your credit card and billing info in the next screen and click continue.

You will get a confirmation of your Auto pay has been set up. This does not make a payment; this is only setting up auto pay. If wanting to make a 1X payment you will need to go the make a payment on the home screen.

*Auto Pay & Bank draft schedule

Bill date of 1st:
Auto Pay (credit/debit card) date-5th
Eft/Bank draft-20th
Bill date of 16th:
Autopay date (credit/debit card)-19th
Eft/Bank draft-1st

If you have any questions regarding your auto pay please email billing@rainierconnet.com.